

# & Conditions 2021/22

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This summary document and the documents referred to herein, constitute the extent of the Agreement between QAHE Ltd and yourself. If at any time, you change your mind and decide not to take up your place, or wish to defer your entry, please write to the Admissions Office at <a href="mailto:QAHE.admissions@qa.com">mailto:QAHE.admissions@qa.com</a> soon as possible. If after enrolment you wish to suspend your studies or withdraw from the course you must inform the QA Higher Education Student Registry department, but should be aware that you may remain liable for some or all of your fees as highlighted below. The terms of this offer and the regulations governing studies at QAHE Ltd Education are subject to English Law. By accepting the offer and subsequently by enrolling on the course, you are agreeing to abide by the providers regulations, policies and procedures (where applicable) at the time of enrolment or as changed in line with these terms and conditions.

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Details of this course, any facilities and access to services, and any requirements for you to access the course and any associated materials are set out on the QA Higher Education website. This offer is subject to the conditions outlined on the website and the Providers' academic and other regulations including finance, fee payment policies and disciplinary procedures.

Students are required to provide the Admissions Office with original or certified qualifications, as stated in their Entry requirements, which can be found on the course page of the QAHE website. QAHE Ltd is entitled to withdraw its offer to you, or terminate your enrolment as a student of QAHE Ltd, if it is discovered that you have made false statements, omitted significant information or provided counterfeit or forged documents in your application to the Provider.

The length of Pre-Sessional English programme you require will be determined by what level you are aiming to leave the programme at (6.5, 6.0 or 5.5) verses your current English level. If Applicants are unsure of which length of programme they require, please check with the admissions office or refer to the <u>course page</u>.

Please visit the website for full details of QAHE Ltd <u>Admissions Framework</u>.

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QA Higher Education monitors student attendance. You are expected to attend all timetabled sessions of your course and to fully engage with the course by submitting and attending for all required assessments.

If your course is delivered online, you should check prior to enrolment that you have the minimum requirements to access the course online, as detailed in the course specification on the QA Higher Education website.

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5.1 General Terms for Payment

Current course/programme tuition fees ("Tuition Fees") must be paid in full before registration/enrolment week unless otherwise agreed in accordance with these Terms.

### 5 week programme:

Withdrawal in the first 5 weeks of teaching - No refund

## 10 week programme:

Withdrawal in the first 5 weeks of teaching – 50% of total fees due to be refunded Withdrawal from Week 6 onwards – no refund.

## 15 week programme

Withdrawal in the first 5 weeks of teaching – 66% of total tuition fee refunded. Withdrawal in week 6 to week 10 -33% of the total tuition fee refunded. Withdrawal from week 11 onwards – no refund.

## 20 week programme

Withdrawal in the first 5 weeks of teaching – 75% of total tuition fee refunded. Withdrawal in week 6 to week 10 - 50% of the total tuition fee refunded. Withdrawal in week 11 to week 15 – 25% of the total tuition fee refunded Withdrawal from week 16 onwards – no refund.

Refund requests that do not meet the criteria set out above but are perceived to be legitimate based on your perception will be reviewed and a decision made at the absolute discretion of our management.

Please note, the above includes withdrawals where students are unable to continue the programme because of insufficient academic progression achievements.

#### 11.1 Non Student Route Visa

You may defer enrolment for one relevant sitting, provided we have received written notification 14 days prior to the course commencement datentil 0 0 1 90.024 574.03 Tm0 ae(c)-2(at)-3(i

lectures, seminars or other teaching sessions or examinations due to the occurrence of any event or circumstance beyond its reasonable control.

QAHE Limited will make all reasonable efforts to inform you of any such changes as early as possible.

Withdrawal, Cancellation and changes to course

The information provided is accurate at the time of distribution and QA Higher Education will use all reasonable efforts to deliver the programmes as described. QAHE Ltd0 g0 G0.000008871 0 595.32 841.92 re3 /F1 9..000008871 0 595.32 841.92 reW\* nBT/F5.32 84.341.92 re6